Gartner Intraweb

Quickstart Guide

February 5, 2015
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Gartner Intraweb is a specialized e-resource for IT industry research. Note that a York e-mail address (not a Schulich one) is needed to access this e-resource. To obtain a York e-mail address, if you don’t have one, go to http://mms.yorku.ca and sign in with Passport York. Activate your e-mail service.

**Login**

Step 1: Type Gartner into the search box on the York University Libraries Homepage: http://www.library.yorku.ca/web/ before hitting Find.

Step 2: Two results come up. You can select either one and click where it says “Click to access this resource”.

1. **Gartner IntraWeb** [electronic resource].
   - Other Authors: Gartner Group
   - Published: 2003
   - Format: Index/Database
   - Online Access: Click to access this resource
   - Add to My List

2. **Gartner Group IntraWeb**
   - Format: Website
   - Online Access: Click to access this resource
   - Add to My List
Step 3: You are prompted to provide **Passport York** login that gives you access to the database.

![Passport York Login](image)

Step 4: Click the following link to continue.

**Click to continue to Gartner Research Login**

or wait and you will be redirected.

Step 5: Read through the terms of use and hit **Connect to Gartner**.

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**Gartner Group IntraWeb**

**Terms of use for York University’s Gartner Group IntraWeb subscription**

1. Use of the information is only for internal use by York faculty, staff and students.

2. The Gartner Group information may not be disclosed, distributed or disseminated to anyone outside of York faculty, staff and students.

3. The Gartner Group information cannot be reproduced by any means including but not limited to information storage and retrieval systems and posting or display on a "bulletin board" type of system. Reprints of information are available from the Gartner Group. If you have questions regarding appropriate use for the Gartner Group information please contact CNS Client Services by phone at 416-736-5900, or campus extension 55506, or by e-mail at helpdesk@yorku.ca.

Gartner research is protected by Passport York. Once you click on the button below, you will be directed to the Gartner website where you will be able to access their research. **Never** access the Gartner site directly; you must **always** go to http://gartner.yorku.ca first and then be redirected from there to the Gartner site.

**PLEASE NOTE:** Under no circumstances should you enter your Passport York username and password at the Gartner site. Should your session at www.gartner.com time out, you will be presented with a web page which will have a link for you to login again. **Do NOT** use this link; instead go to http://gartner.yorku.ca to continue to access the Gartner site.

**Note:** Access to this site is restricted by Passport York. Please remember to logoff of Passport York when you are done.

**Connect to Gartner**
Simple Search

Step 1: Enter a search string into the search window located at the top-right corner of the Home Page. For example, if you are interested in the topic of green IT, type “green IT” into the search box.

Hints on Entering Search Terms

- To search the exact string you are entering, put double quotation marks around the term.
- Use Boolean operators: OR, NOT between search terms with more than one word. The default is set to AND. Examples:
  - “Information System” OR IS - Finds documents containing either information system or IS
  - “Green IT” NOT “smart city technologies” - Finds documents containing Green IT, minus those with “smart city technologies”
- When using multiple Boolean operators, prioritize them with parentheses. Example:
  - “IT assets” AND (assessment OR evaluation)

Step 2: Click or press Enter on your keyboard. The system displays the search results page. Results are sorted by relevancy by default.
Step 3: Click **Filter** button on the top right of the result page to filter results by content type, analyst, industry, topic or region. Check the **Content I own** box to make sure that you see the contents that our library has access to.

![Filter](image)

**Viewing the Latest Research**

1. **Step 1**: On the database homepage click **Explore** button.

![Explore](image)

2. **Step 2**: Click on **More** under **Latest Research** in the left column of the webpage labeled "Research" to open a new window displaying up to 200 of the most recent publications.

-LATEST RESEARCH

View the latest 200 published research documents.

-More ›
Note: **Special Reports** and **Complimentary Research** in the middle column of the webpage labeled "Research" are another two sections that you may find very useful as they provide cutting edge research on key issues in technology.

**Browsing Research**

You can browse through the research database on any of these parameters: topic, industry, focus area, date, author, market insights or quarterly statistics.

1. **Step 1:** On the database homepage click **Explore** button.

2. **Step 2:** Browse down to **Research Library** section in the left column of the webpage labeled "Research" and click where it says **More**.

3. **Step 3:** Browse by clicking on the **+ symbol** next to one of the eight top-level folders to the left. The folder will expand to reveal additional choices. After finding a folder of interest, click on the name of the folder to open up its research contents in the right hand frame.
Example: Browsing Research on the Topic of Green IT

❖ Step 1: click the + symbol next to the right of By Topic folder. Browse down to Technology, Society and Public Policy subfolder. Continue looking down until Green IT subfolder is identified.

❖ Step 2: The topic of Green IT is also searchable by browsing through Special Topics. An arrow-up next to a subfolder indicate that it is the lowest level of the search structure and can’t be expanded further.

❖ Step 3: Click on Sustainability Management subfolder to open a document list. Click on the name of a document to view it.
Click on the name of a document to view it.

Sustainability Management

**Agenda Overview for Government, 2015**
View Summary | Published: 8 January 2015 | 10 pages
Rick Howard

Related Topics: Accelerating Innovation; Business Models; CIO and IT Leadership; Government Sourcing; Government Technologies; Government Transformation Strategies; Sustainability Management

**Agenda Overview for Green IT and Sustainability, 2015**
View Summary | Published: 5 January 2015 | 11 pages
Bettina Trotz-Ryan

Related Topics: Analytics; Clean Technology; Green IT; Internet of Things; Resources and the Environment; Smart Buildings; Smart City Technologies; Smart Grid; Sustainability Management